

## LIMITED WARRANTY

Stratton Park Engineering Company, Incorporated, DBA as SPEC, Incorporated (“SPEC”) warrants the products that we manufacture for a period of twelve (12) months from the date of shipment against manufacturer's defects in materials and/or workmanship. The warranty applies only to the original owner of the product. SPEC's obligation under this warranty is limited to the repair or replacement of defective parts. Replacement or repair of parts or products is at the sole discretion of SPEC. This warranty does not cover shipping and handling charges. For products manufactured by other companies and sold by SPEC, the warranty is limited to that offered by the product's original manufacturer. Typical examples of such products include, but are not limited to, liquid water content probes, aerosol inlets, air motion sensing systems, aerosol instrumentation and cloud particle probes. In the case of products manufactured by other companies and sold by SPEC, SPEC will make all reasonable efforts to assist the customer in obtaining warranty service from the original product manufacturer, but SPEC is not responsible for providing such warranty service. This warranty specifically excludes any repairs not necessitated by a manufacturer's defect. This includes, but is not limited to, failure to install, calibrate, and/or operate the product in accordance with the manufacturer's installation and/or technical manual. This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, or modification of the product. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility or personnel authorized in writing by SPEC to service the product. Any attempt by the customer or his authorized agent to repair or modify the product without written permission from SPEC voids the warranty. Email notification from SPEC to customer to service the product according to specific email or phone instructions from SPEC is considered proper written authorization from SPEC.

Following is the normal procedure that should be followed by the customer or his authorized agent when customer feels that a repair is needed and is within the scope and time period of the SPEC warranty.

1. If the customer and product reside within the Continental U.S., customer shall return the product to the SPEC facility with a written description of the problem. Shipping is paid by the customer. If the problem is determined by SPEC to be covered under the warranty, SPEC shall fix the problem and return the product at SPEC's expense.
2. If customer and product reside outside the Continental U.S., or if customer and product reside within the Continental U.S. and customer chooses not to return product to the SPEC facility, and if customer assesses that the problem is of a minor nature, customer may email or call SPEC to see if the problem can be solved via phone/email communication. A typical example of this type of minor problem is software and/or hardware configuration, set up and operation. Any modifications made to the product by the customer must follow strict direction from a SPEC employee and must first have been authorized by SPEC in writing (i.e., email). Any attempt by customer to fix or modify the product that does not follow explicit instructions provided by SPEC will void the warranty.

3. If the problem cannot be resolved via email/phone instructions from SPEC to customer, then the product shall be returned to SPEC at customer's expense. If SPEC determines that the problem does qualify as a warranty repair, SPEC shall resolve the problem and return the product at SPEC's expense. If SPEC determines that the problem does not qualify as a warranty repair, SPEC shall provide customer with an estimate for repair and shipping costs. Customer will decide whether it will issue a P.O. for the repair and shipping estimate, or have the product returned as is to customer at customer's expense. SPEC shall be the sole assessor of whether the repair is authorized under the warranty. Any breach of the warranty conditions, as described above in this document, will void the warranty. This includes, but is not limited to, any attempts by customer to repair the product or resolve the problem that has not been authorized in writing (email) by SPEC.

Extended warranties are available for SPEC products on request.

REPAIR AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. SPEC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.